



Privacy policy

1. Who are we?

Let's Talk Solutions make reasonable efforts to maintain the confidentiality of your personal information and comply with the Protection of Personal Information Act 4 of 2013 (POPIA) when processing your personal information.

2. The Purpose of this Notice

The purpose of this notice is to inform the Let's Talk Solutions clients about the type and use of personal information the company collects, the ways in which it is collected, the sharing, protection, and storage thereof.

You have the right to request the deletion of your personal information held by Let's Talk Solutions at info@letstalksolutions.co.za

3. What is personal information?

The term 'personal information' as used in this notice, applies to information that may be used to identify an individual or a member/client or juristic person (i.e., for example, a registered company).

POPIA defines personal information as "information which relates to an identifiable, living, natural person, and where it is applicable, an identifiable, existing juristic person. The person to whom personal information relates is referred to as the "data subject."

Examples of personal information include, but are not limited to, contact information, information relating to race, gender, age, physical or mental health, wellbeing, disability and language.





4. What types of personal information does Let's Talk Solutions collect?

Personal information collected by Let's Talk Solutions can include a data subject's name, contact, birth date, identity number, gender, and location information. When personal information is collected, the company will indicate the purpose for the collection and whether the information required is compulsory or voluntary.

5. How does Let's Talk Solutions collect personal information?

The company collects information directly from you, the data subject. The source from which personal information was obtained, if not directly from the data subject, will be disclosed.

6. Use of personal information

After obtaining consent, the personal information collected or held by Let's Talk Solutions may be used, stored, transferred, or disclosed or shared for the following purposes:

- Providing on-going administration services for the duration of the pilot program or contract.
- If permission is given, Let's Talk Solutions may use your personal or other information to tell you about products, services, and exclusive offers from the company.

7. Securing personal information.

The Let's Talk Solutions will take all reasonable technical and organizational precautions to prevent the loss, misuse, or alteration of your personal information. The company will store all the personal information in secure environments, for example on secured servers in a protected data center.

8. The Talking Point Group's Privacy Policy

If you have any questions about this notice or Let's Talk Solutions treatment of your personal information, please address an email to info@letstalksolutions.co.za





9. Sharing of personal information

The Let's Talk Solutions will only share your personal information with third parties if you have consented to such disclosure. If consent has been obtained, the company may share your personal information with people or organizations within and outside of The Talking Point Group.

Where Let's Talk Solutions discloses personal information to intermediaries, or any other third parties, the third parties will be obliged to use that personal information only for the reasons and purposes it was disclosed for. Let's Talk Solutions may be obliged to disclose your personal information to the extent that it is required to do so by law, in connection with any legal proceedings or prospective legal proceedings, or for the purposes of protecting the interest of clients, for example emergency contacts, fraud prevention or to give effect to an agreement.

10. Updating of this processing notice.

The Let's Talk Solutions may update this notice periodically and an updated version may be requested, for example through an email notification addressed to info@thetalkingpoint.co.za

11. How you can review and correct your personal information.

You can request to review your personal information contained in Let's Talk Solutions records at any time to correct or update the information by sending an email to info@thetalkingpoint.co.za

12. How to request the removal of your personal information.

You have the right to request the deletion of your personal information held by The Talking Point Group. Let's Talk Solutions will delete your personal information if it is no longer authorized to retain it in terms of the Protection of Personal Information Act. Let's Talk Solutions will notify you of the action taken because of your request.

